

<u>Pricing:</u> Per Device, Per Day:

- 1 Day \$79.99
- 3 Days \$227.97 (5% discount)
- 5+ Days \$359.95 (10% discount)

EXHIBITOR WIRELESS INTERNET INSTRUCTIONS

To access the Exhibitor Wireless Service provided by Smart City Networks at the Greater Columbus Convention Center, please follow these instructions:

- With a WiFi enabled device find the wireless network named Exhibitor Internet.*
- 2. Connect to the wireless network named **Exhibitor Internet**
- 3. Once connected to this network, open up an Internet browser.
- 4. You should be automatically redirected to the Exhibitor Internet splash page, regardless of what your homepage is set to.**
- 5. If you are a returning user, or you have already been assigned an account, enter your **existing user name** in the Login: (*E-mail*) field and your **existing password** in the *Password* field and then **click Login**.
- 6. If you are a new user, simply select the number of days that you wish to purchase from the drop down menu, then **click BUY NOW**.
- 7. Enter your first and last names in the appropriate fields.
- 8. Enter **your e-mail address** in the appropriate field (this will be your username) and then type the password that you wish to use. You must **retype your password** to confirm.
- 9. Enter the **zip code of the credit card** that you will be using for payment, **click Next**.
- 10. Enter the credit card information that is requested.
- 11. Click in the checkbox that you understand and accept the Terms and Conditions and click Submit.
- 12. Once your information has been verified, and payment processed, you will receive a confirmation email with purchase receipt.
- 13. The web page will be redirected back to the Exhibitor Internet homepage that should state "You are now connected".
- 14. You can now begin using the service that you have purchased.***

If you have any problems, please contact our helpdesk at (614) 827-2570.

*The wireless network inside the exhibit hall only operates on the 5 GHz spectrum. If you can only see the Exhibitor Internet wireless network on your device outside the exhibit halls then your device is not 5 GHz capable. Smart City does have 5 GHz USB adapters available for purchase. Please call (614) 827-2570 if you are interested in purchasing a 5 GHz USB adapter.

**If you are not automatically redirected, check to see if you have http://about.blank or a corporate Intranet site set as your homepage. If you do, navigate your browser to any public site, such as http://www.smartcity.com, which should cause you to be redirected to the Exhibitor Internet splash page.

***The Exhibitor Internet wireless network operates on a bandwidth limit of 1.544 Mbps upload and download speed <u>per device</u>. If you have multiple devices, you will have to go through the process listed above on each device and purchase each separately.

NOTE: Smart City Networks cannot guarantee the functionality of VPN client software with the Exhibitor Internet service.